

## Warranty terms

---

SAKER guarantees that its products are free from material and functional defects upon delivery, in the case of a correct installation and under normal operating conditions.

### Repairs during the warranty period

During the warranty period and under the normal conditions of normal use, SAKER will repair or replace the defective products.

Repairs made by SAKER are warranted for the remainder of the warranty period, or for a maximum of 6 months.

The return of a SAKER product during the warranty period does not mean that it will be repaired free of charge. Upon receipt of the product in question, SAKER will verify whether the conditions for application of the guarantee are met and if the request complies with the present directives. If the defective product does not meet the criteria of warranty, all costs will be borne by the customer

### Return Merchandise Authorization

A valid RMA number must be requested before a product is returned to SAKER. The RMA is required for all shipments made to SAKER, the authorization is issued by the Service department at SAKER. The delivery documents, as well as the shipments must be clearly identified with the RMA number.

### Transport costs

The transportation costs and custom fees incurred when returning a product to SAKER are borne by the Customer. The Customer return shipment must be packaged in a way that will ensure a safe transportation

### Repairs after the expiration of the warranty period

SAKER will service products after their warranty period has expired. First obtain a RMA number before returning. SAKER will only begin product repairs after the customer receives a repair quotation. The details of the repair are mentioned in the quotation.

### Calibration

Calibration is carried out internally.

The SAKER laboratory can perform and has the means to make the measurements of current and voltage and any other magnitude deemed necessary to calibrate SAKER products to within specifications.